




Get
every one
in the picture


Session 16: Identifying issues and priorities

Workshop for selected National CRVS Focal Points
Bangkok, 12-14 December 2017

CRVS strategy development steps

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- ✦ Establishing a vision and mission for CRVS (session 10)
 - ✦ What do we want our system to look like?
 - ✦ Evaluation of the current system
 - ✦ What can the current system do and where are the shortcomings? (Session 12)
 - ✦ Identifying current procedures and practices (Session 13)
 - ✦ **Identify issues** (Session 14)
 - ✦ **Setting priorities** (Session 14)
 - ✦ Establishing national targets (Session 17)
 - ✦ Sum everything up to make a plan, set timelines, responsibilities etc. (Session 18)
 - ✦ Make sure everyone else supports the plan and resources are available (Session 19)
 - ✦ Strategy review and monitoring of outcomes

Problems, opportunities, strategy development -examples



| <i>Internal Weaknesses</i> | <i>Internal Strengths</i> | <i>(Resulting) Strategy</i> |
|------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| No linkages with Statistics Office | National and civil registration organically linked | Formalize linkages through legislation or policy |
| Coding causes of death | Qualified personnel ICT infrastructure in place | Automate the coding of causes of death Train civil registration staff in coding of death |
| Some civil registration offices are far away from people or citizens | Mobile registration in place | Expand mobile infrastructure to remote areas |
| Separate forms are used by Ministry of Health and civil registration for causes of death | Strong linkages between civil registration and Ministry of Health | Formalize linkages through legislation or policy |

Making a strategical decision demands overview and prioritizing

Criteria for prioritization and scores

| Criteria | Scores | Scenarios |
|-------------------------|--------|-----------------------------------------------------------|
| Urgency | 4 | Must start immediately |
| | 3 | Could be delayed for up to 6 months |
| | 2 | Could be delayed for up to 2 years |
| | 1 | Could be delayed until able to be done |
| Feasibility | 4 | Necessary action can be decided at the departmental level |
| | 3 | Require interdepartmental agreement |
| | 2 | Requires legislation change |
| | 1 | Requires change in tradition, culture or policy |
| Cost | 4 | No cost implications |
| | 3 | Can be funded within current budget |
| | 2 | Need to apply for Government funding |
| | 1 | Need to find external resources |
| Timeline for completion | 4 | < 3 months |
| | 3 | 3 months to a year |
| | 2 | 1 – 5 years |
| | 1 | > More than 5 years |
| Impact | H | High |
| | M | Medium |
| | L | Low |

Focus on high priority issues

- ✧ Which actions need to be taken?
- ✧ Who can lead the work?
- ✧And who else needs to be involved?
- ✧ What resources are needed (financial, human resources etc.)
- ✧ What is a realistic timeline
- ✧ How will we know this has been completed and effective?

Action matrix



| Issue | Action | Stakeholders | Resources | Timeframe | Monitoring |
|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| <i>Vital statistics is based on irregular household surveys</i> | <i>Improve coordination and data sharing</i> | <i>CR (Head as well as technical experts), NSO (Head as well as technical experts)</i> | <i>Staff time, possible funding for technical expertise for legal review and data sharing agreements</i> | <i>Before December 2018</i> | <i>A formalized data sharing agreement and regular meetings between NSO and CR established.</i> |
| <i>Families need to visit the registration office 3 times to obtain a birth certificate</i> | <ul style="list-style-type: none"> <i>- Improve notification from health and provision of forms through health workers.</i> <i>- Enable registration offices to print certificates immediately</i> | <i>Registration offices, including local offices. Health workers</i> | <p>...</p> <p><i>Staff time, possibly special/extra printers to offices</i></p> | <p><i>Coordination with health and distribution of forms (January 2018)</i></p> <p><i>Improved printing facilities at registration offices (May 2018)</i></p> | |
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