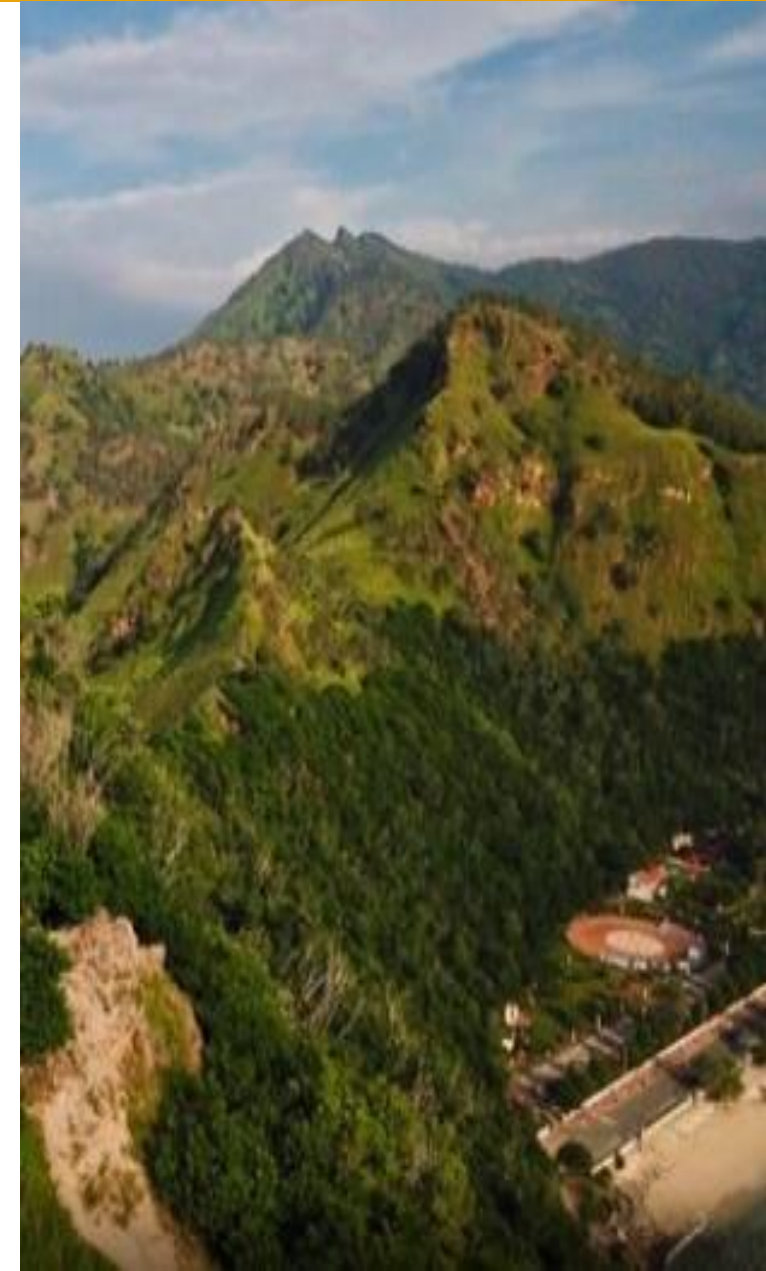


# The CRVS System in Timor-Leste



# Outline

- Introduction
- Current Status of the CRVS System Law
- Civil Registration Services Improvement
- Digitalization Efforts
- Modernizing Birth and Death Registration Processes
- Integrating CRVS with National ID System Plan
- Building Institutional Capacity and Coordination
- Engaging Communities and Promoting Awareness
- Data trend
- Challenges
- Ways forward

# Introduction

The Civil Registration and Vital Statistics (CRVS) system in Timor-Leste has progressed significantly since the nation's independence in 2002. Initially lacking a functional civil registration system, the country has made progress in establishing a framework that not only captures vital events but also enhances resilience through digitalization.

# Current Status of the CRVS System Law

Timor-Leste's CRVS system is governed by several legal frameworks, including the Civil Code and Law No. 10/2011, which provide the foundation for civil registration. The establishment of registry offices across municipalities and the implementation of the Demography Management Information System (DMIS) mark significant advancements in the registration process.

# Civil Registration Services Improvement

- Timor-Leste organizes registration activities, in coordination with state entities in the country, supported from international organizations, and using civil society and community authorities to promote registration in general.
- The Government established birth registration posts in hospitals and some health centers in 11 municipalities to facilitate timely registration of births carried out in these health facilities.
- The Government in partnership with partners conducted a mobile birth registration campaign to facilitate birth registration of children living in remote villages and sub-villages that are far away from municipality capitals where civil registry offices are located.
- The Ministry of Justice (MoJ) is implementing online services for essential documents, including Birth and Death Certificates, Marriage Certificates, Identity Cards, Criminal Records, and Passports.
- The MoJ is collaborating with UNICEF and communication providers to establish SMS services aimed at enhancing community awareness regarding registration processes.
- Establish an online appointment system for the issuance of birth certificates and other legal identification documents
- The MoJ is working in partnership with all stakeholders to prioritize the use of Identity Cards as a fundamental requirement for accessing various services.
- The MoJ is conducting training sessions for new local authorities on the completion of birth certificate declaration forms and the management of the LISIO Book by nurses.

# Digitalization Efforts



## Implementation of DMIS

The DMIS facilitates digital record-keeping of vital events such as births, deaths, and marriages. This system allows for real-time data entry and retrieval, improving accuracy and efficiency in managing civil records.



## Interoperability of Databases

The assessment conducted in 2022 highlighted the importance of interoperability among various governmental databases. By ensuring that civil registration data can be shared across ministries, Timor-Leste aims to create a more cohesive approach to managing vital statistics.



## Mobile Registration Campaigns

To address challenges in remote areas, mobile birth registration campaigns have been implemented. These campaigns utilize digital tools to register births on-site, ensuring that children in hard-to-reach locations are documented promptly.



## Partnerships with International Organizations

Collaborations with organizations like UNICEF have provided technical support and resources necessary for digital transformation. These partnerships are vital for implementing modern technologies and practices within the



## Training and Capacity Building

Training sessions for CRVS staff focus on utilizing digital tools effectively. This capacity building ensures that personnel are equipped to handle digital systems, enhancing overall service delivery.

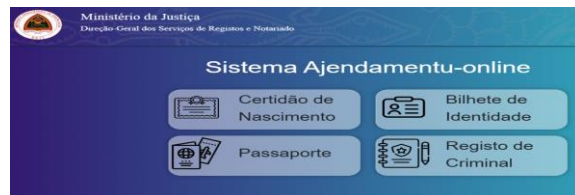


# Modernizing Birth and Death Registration Processes

1

## Online Registration

Implement online platforms allow parents to register births electronically (partially), the need for physical visits to registration offices.



2

## SMS Notifications

Utilize SMS notifications to remind remind parents about birth registration deadlines and to inform inform citizens about the status of of their requests.



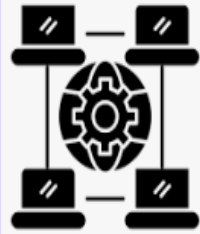
# Integrating CRVS with National ID System Plan



## Unique Identifiers

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Integrate CRVS data with the national ID system to ensure unique identifiers facilitating access to services and preventing identity fraud. (Bank, Election



## Data Sharing

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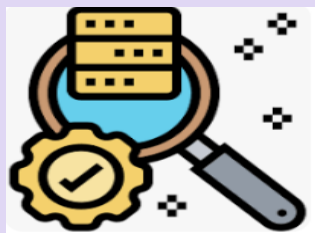
Establish secure data sharing protocols between CRVS and national ID allowing for efficient verification and authentication of identities.



## Efficient Processes

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Restructure the registration process by utilizing existing national ID information, reducing redundancy and enhancing efficiency.



## Improved Data Quality

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Leverage the national ID system to enhance data completeness, improving the overall quality of CRVS



# Building Institutional Capacity and Coordination



## Training Programs

Develop comprehensive training programs for CRVS staff to enhance their skills in data collection, processing, and analysis.



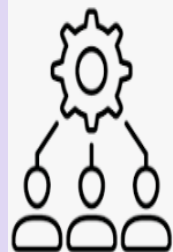
## Capacity Building

Invest in capacity building initiatives to strengthen the technical and managerial capabilities of CRVS institutions.



## Inter-Agency Collaboration

Facilitate effective coordination between CRVS agencies relevant ministries and departments to ensure data consistency.



## Resource Allocation

Prioritize resource allocation for CRVS systems, providing adequate funding and staffing to support its effective operation.

# Engaging Communities and Promoting Awareness

## Community Outreach

Conduct outreach programs to communities about the benefits registering births and deaths and importance of accurate data.

## Mobile Registration Units

Deploy mobile registration units reach remote areas and facilitate registration services directly communities.

## Awareness Campaigns

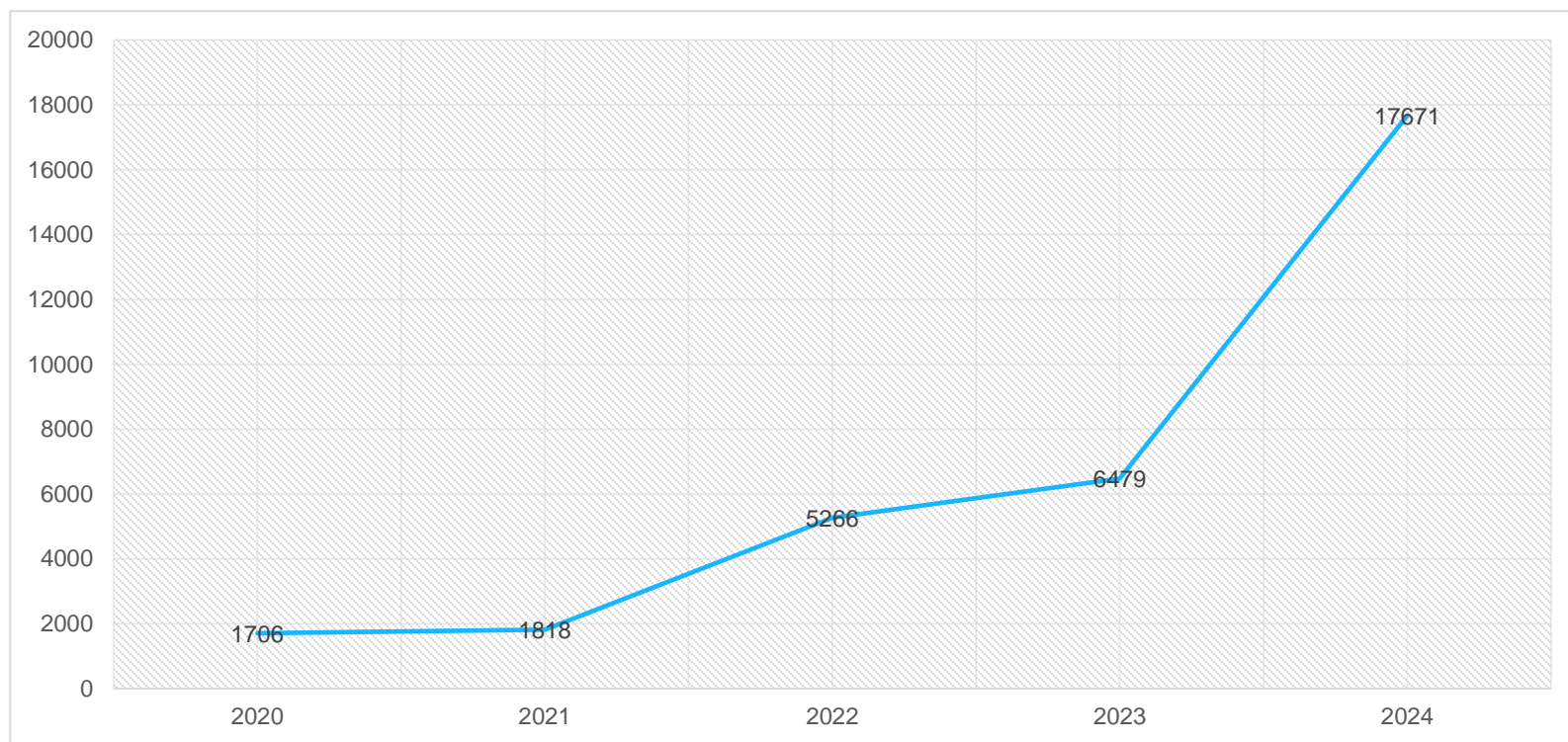
Launch awareness campaigns using various communication channels, channels, such as radio, television, and social media, to reach a wider audience.

## Community Leaders

Partner with local community leaders leaders and influential figures to promote CRVS registration and encourage participation.



# Data trend of birth registered with certificate issued for ages 0-1



# Challenges

## Limited Infrastructure

Lack of access to reliable internet connectivity and limited IT infrastructure hinders data collection and transmission in

## Low Awareness

Many citizens remain unaware of the importance of and deaths, leading to underreporting and incomplete

## Data Management Issues

The current CRVS system faces challenges with data consistency, and accessibility, making it difficult to utilize effectively.

## Human Resource Constraints

A shortage of trained staff and inadequate capacity building impedes the impedes the effective functioning of the CRVS system.

## Travel Barriers

Families in remote villages often face significant travel challenges to challenges to reach registry offices, which can take several hours or even hours or even a full day. This travel burden, combined with associated associated costs, discourages timely registration of vital events.

## Financial Constraints

The Directorate General of Civil Registration and Notary (DGSRN) has (DGSRN) has faced financial difficulties in budgeting for daily registry registry activities. This is compounded by a lack of prioritization of civil prioritization of civil registration within broader government policies.

events.

policies.

# Ways forward

- Follow-up action on Assessment and analysis of the Ministry of Justice conducted in 2022 which out the importance of interoperability/Data (Online Services, SMS)
- Implement the steps identified in the CRVS Roadmap (Increasing coordination between CRVS entities and improving data sharing, analysis, and dissemination and use of vital statistics)



**Thank You**  
**Obrigado**