

Highlights on the CRVS Systems Improvement framework

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Background and context

Ministerial Statement, Conference of African Ministers Responsible for Civil Registration, 2012

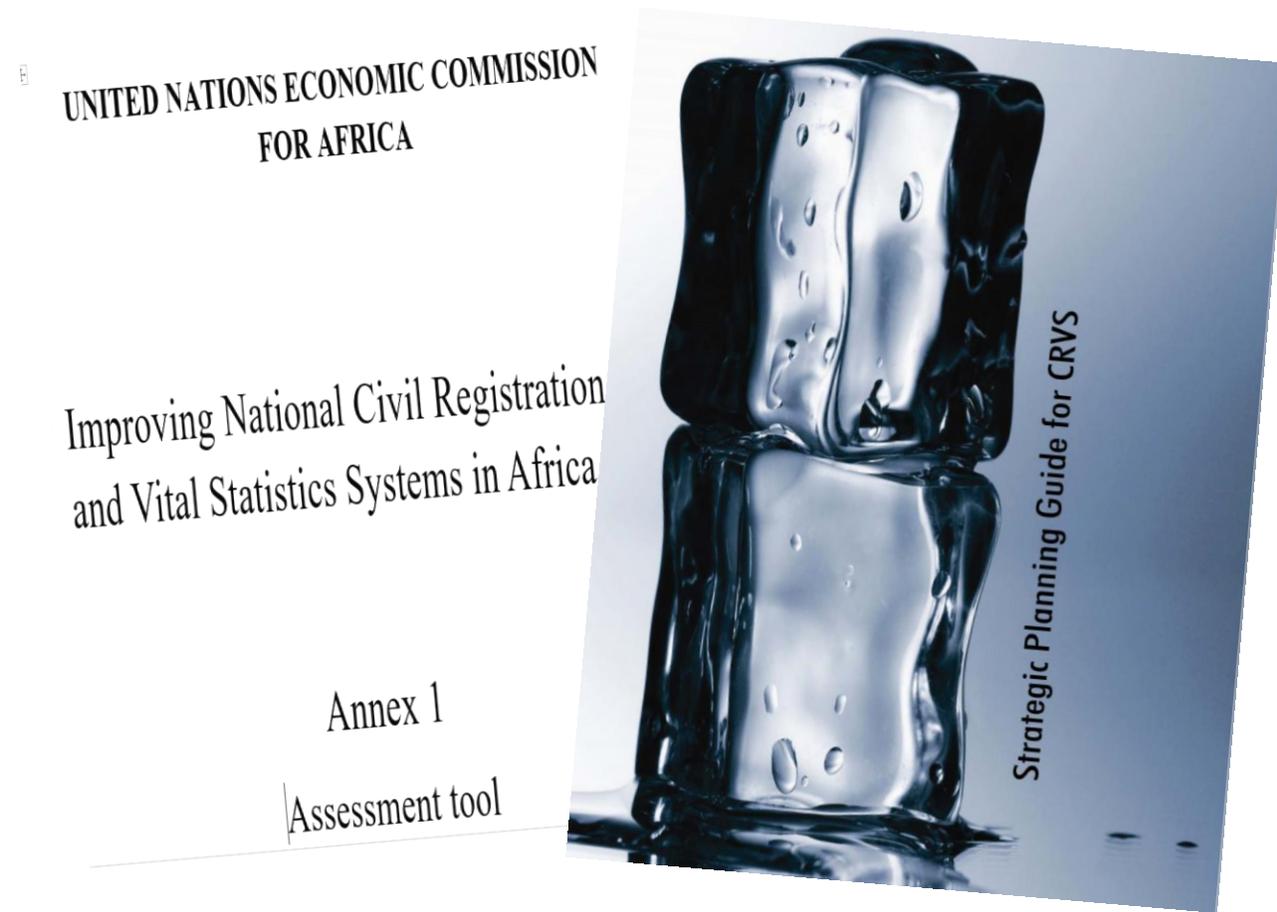
Continue our efforts to develop appropriate policies and strategies to reform and improve our CRVS systems..... In this regard, **we commit to urgently develop costed national plans of action on CRVS that reflect individual country priorities based on comprehensive assessments** to be undertaken with the support of the Secretariat and partner organizations.

Implementation of the Regional Action Framework, 2014

Conduct a standards-based comprehensive assessment of CRVS in their territory, 12 which is inclusive of all relevant stakeholders, for the purpose of identifying gaps and 12 making recommendations that will be the foundation of a comprehensive multisectoral national CRVS strategy;

Background and context

Tools and guidelines for CRVS systems assessment and strategic planning developed by WHO/UQ and UNECA



Rationale for the CRVS systems Improvement framework

- CRVS systems assessments have been conducted by numerous countries in the Africa, Asia and Pacific regions using existing tools and guidelines
 - There have been many lessons learnt by countries in the implementation of the existing tools as well as by development partners in supporting the assessment and planning processes.
 - There have also been advancements in methodologies for assessing CRVS performance specifically use of “business process analysis” approaches which weren’t reflected in the initial set of tools
- The CRVS systems Improvement framework draws on and integrates these key lessons and methodologies therefore presents and second generation of CRVS systems assessment and planning tools

What is the CRVS systems improvement framework?

- A set of guidelines and tools developed to support countries in the end-to-end process of CRVS systems strengthening.

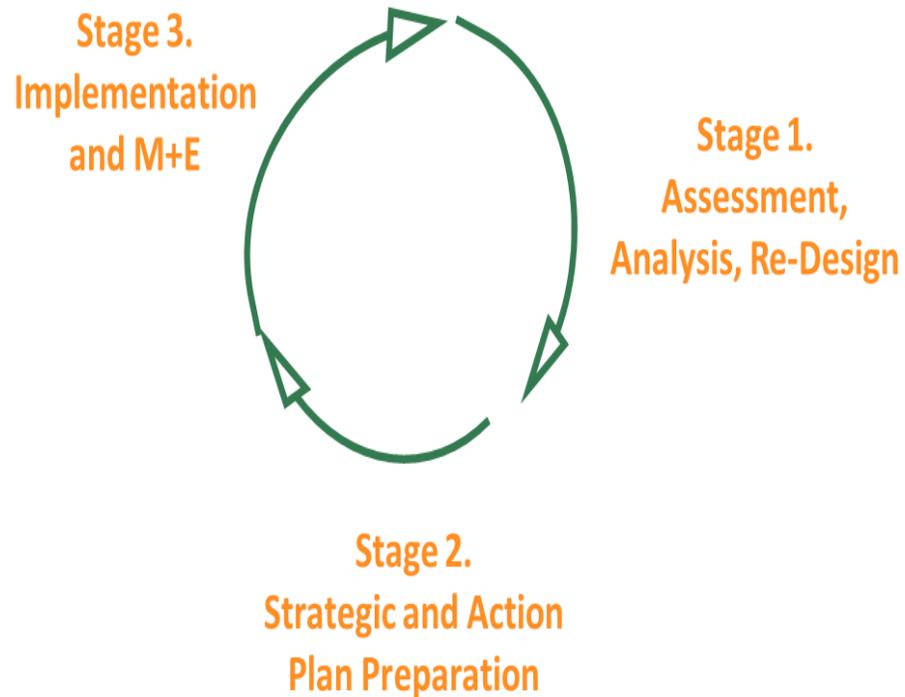
What is new?

- The framework applies process-centric approach to the analysis of CRVS systems performance leading to development of recommendations and redesign ideas for CRVS systems improvement

What is the CRVS systems improvement framework?

- The performance of the CRVS systems depend on how well the processes are **designed** and **executed**; where the execution depends on the availability of the optimal levels of enablers/ organizational capabilities e.g. physical facilities, human resources, and legal frameworks.
- The CRVS System Improvement Framework is an approach designed to help CRVS stakeholders **analyze and redesign existing business processes** and the **associated** organizational **capabilities** to develop strategies and an action plan to accomplish significant improvements CRVS systems performance.
- Because of its focus on improving processes within the CRVS system and for the CRVS system overall, the approach can be referred to as “process-centric”.

Structure of the framework



Stage 1: provides tools to apply the process improvement methodology to assess, analyze, and re-design CRVS processes

- Applying a set of key performance indicators to establish a detailed understanding of how the current CRVS system processes perform.

Stage 2 - Draws on inputs of stage 1 to develop a CRVS strategy and action plan

Stage 3 - provides guidance on the implementation of CRVS system improvement efforts in accordance with the strategic action plan a

Status of development of the framework

- First draft of the framework was presented to a meeting of experts for review in the first week of September. The draft is currently being reviewed based on feedback provided by the meeting of experts
- Following revisions, the draft will be circulated to members of the Africa regional CRVS core group for comments and to the experts and ministerial conference in October