



# The Importance and Challenges of Issuing Unique National ID at birth: NIK Experience

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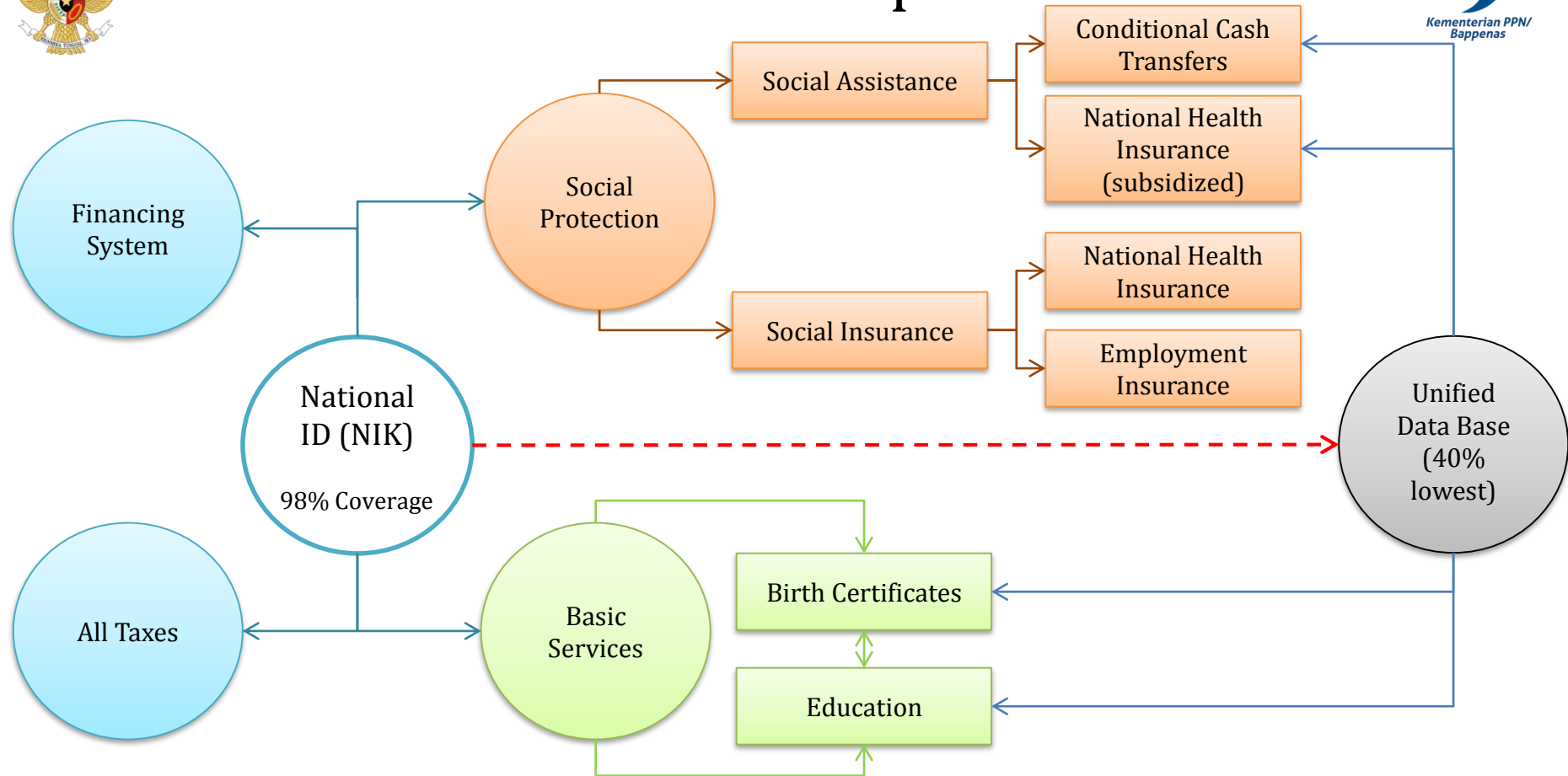


# National ID

- 14 Digits ID, Example : AABBCCDDEEFFGGGG
- AA (1-2) : Provincial Code (Prov. Bengkulu : 17)
- BB (3-4) : District Code or City Code (>70) (Rejang Lebong : 02)
- CC (5-6) : Sub-district Code.
- DD (7-8) : Date of birth Tanggal lahir. If Woman, add 40 to date of birth. Ex. 04 become 44.
- EE (9-10) : Month of birth
- FF( 11-12) : Year of birth
- GGGG (13-16) : Order number 0001-9999. Berurut sesuai dengan 12 angka sebelumnya



# National ID for better public services



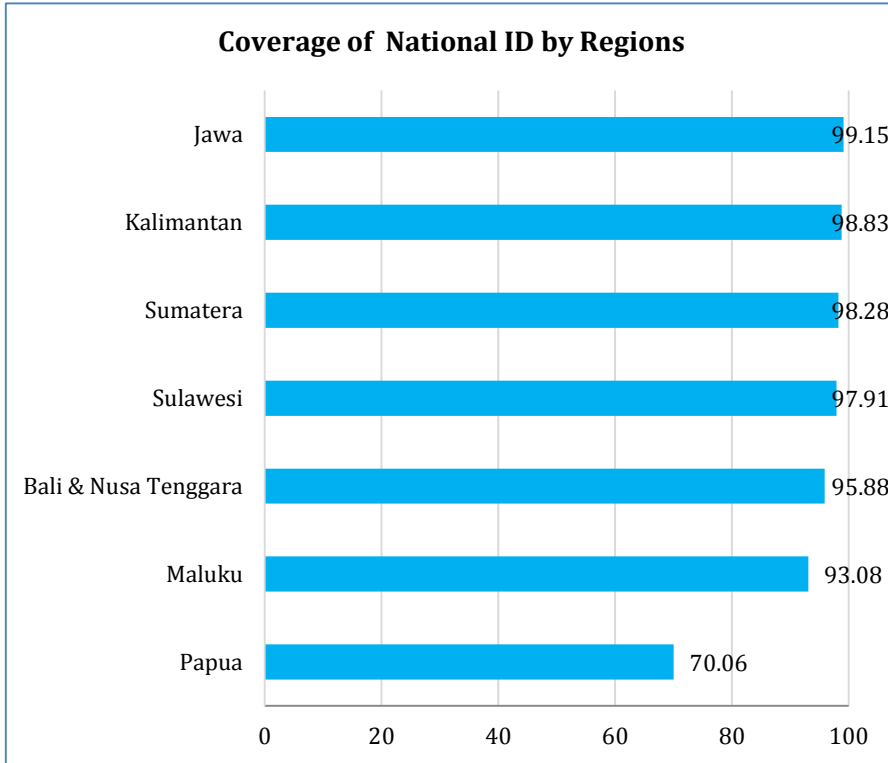


# ACHIEVEMENT

- By 2017, based on Administration Data, National ID (NIK) has been issued to 261.142.385 people
- Based on Susenas NIK coverage is 98%
- ID Card has been issued to 174.715.105 out of 189.630.855 people



# Coverage of National ID



- Most challenges is reaching people living in remote areas, outer island, and high mountains
- Sometime people who live in the border district is easier to reach office the other district





# Innovation to Increase Coverage

- Bundling services or Three-in-One Services, allow citizens to have three documents:
  - National ID (automatic), Birth certificates, update household card (kartu keluarga) and Child Identity Card
  - Death Certificates, updated Household Card (KK) and Electronic Identity Card (KTP-el)
- Mobile Unit
  - to reach the most difficult location,
  - to reduce the transportation cost, and
  - to extend services schedule over the weekend due high demand.
  - Mobile unit is complimented by effective socialization to the community on the importance of birth certificates function, requested documents for birth certificate application, as well as information on the schedule of the mobile unit services.
  - Some districts have involve NGOs to build awareness among the community and strengthen the information network.
- Optimize simple technology such as whatsapp or simple text message by the community to inform the schedule, document requirement, or other concern that may arise about the application.



# National Strategy on CRVS 2018-2025: Future Digitalized System Involving Interministerial Coordination



- Responsive technology-based complaint mechanism;
- Online registration and SMS gateway mechanism;
- Interlink between Civil Administration and Registration system and Verified Unified Data Based System to outreach services for the poor and vulnerable people, including people with social welfare problem (Penyandang Masalah Kesejahteraan Sosial);
- Online registration data updating system at the village level;
- Development of technology-based death recording and reporting mechanism, including Cause of Death (CD-10) in national and regional level. This system is expected to link with the system owned by Ministry of Health.
- By the end of 2018, we expect that there is a strong online connection among the line ministers to coordinate and integrate on program targeting system.