



REPUBLIC OF ARMENIA  
MINISTRY OF JUSTICE

# **MANAGING PRIVACY RISK AND DATA PROTECTION**

**ANI MKHITARYAN**  
HEAD OF CIVIL STATUS ACTS  
REGISTRATION AGENCY

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In 2015 we established data protection Agency under the ministry of Justice to regulate personal data issues in country.

[www.e-citizen.am](http://www.e-citizen.am) portal provides information to citizen on

Personal data stored by any government entity in their IT systems (driver's license, marriage record etc),

Every data processing case is published in e-citizen portal under citizens cabinet and includes information on

- who requested personal data,
- from which government body
- reason for requesting data (ex. car registration, births registration etc.)

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- ➔ Every request is mailed to citizen Social security [number@e-citizen.am](mailto:number@e-citizen.am), sms messaging is also provided.
  - ➔ Every year 5% randomly selected organizations undergo IT audit related to data storing and processing.
  - ➔ Already 4 decisions to remove personal data by Data Protection Agency related to cases for unauthorized data processing and storage.



**eJUSTICE**

Development of e-gov tools in justice

**THANK YOU**

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